# Privacy Policy

## 1. Introduction

Chapel Rock (“we,” “us,” or “our”) is committed to protecting the privacy of visitors to our website https://chapelrock.ca/ (the “Website”). This Privacy Policy explains how we collect, use, disclose, and safeguard your personal information. By using the Website, you agree to the terms of this policy.

## 2. Information We Collect

Personal Information You Provide

* Name
* Email address
* Phone number
* Mailing address
* Any other information you voluntarily submit via contact forms, newsletter sign-ups, or other forms on the Website

Automatically Collected / Usage Information

* IP address
* Browser type and version
* Device type (desktop, mobile, etc.)
* Operating system
* Pages you request, URLs you came from and go to
* Time and date of visits, time spent on pages
* Referring website or search engine queries

Cookies and Tracking Technologies

We may use cookies, web beacons, pixel tags, and similar technologies to collect usage information, recognize you when you return, and improve our Website’s functionality. You may be able to refuse or block cookies (see Section 7 below).

## 3. How We Use Your Information

* To respond to your inquiries or requests (e.g. via a contact form)
* To send newsletters, updates, marketing communications (if you opted in)
* To personalize content and improve user experience
* To analyze trends, monitor and improve Website performance
* To enforce our Terms of Use
* For any other purpose for which you provided the information

## 4. Sharing / Disclosure of Information

We will not sell your personal information. We may share or disclose your information in the following situations:

* With service providers, contractors, or third parties who help us operate the Website (e.g. hosting, email delivery, analytics)
* To comply with legal obligations (court orders, government requests)
* To protect or defend our rights, property, or safety, and that of our users
* In connection with a merger, acquisition, or sale of assets, insofar as permitted by applicable law

## 5. Data Security

We implement appropriate technical and organizational measures to protect personal information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the Internet or electronic storage is 100% secure. We cannot guarantee absolute security.

## 6. Data Retention

We retain personal information only for as long as necessary to fulfill the purposes in this Privacy Policy, or as required by law. If you request deletion (and there is no legal requirement to keep the data), we will delete it.

## 7. Cookies, Tracking, and Opt-outs

* You can usually set your browser to refuse cookies or alert you when cookies are being used.
* Some parts of the Website may not function properly if cookies are disabled.
* We may use third-party analytics (e.g. Google Analytics) which collect usage data. You may opt out via those third-party tools (for example, via the Google Analytics Opt-Out Browser Add-on).

## 8. Third-Party Links

Our Website may contain links to third-party websites. We do not control and are not responsible for their privacy practices. We encourage you to review their privacy policies.

## 9. Children’s Privacy

Our Website is not intended for children under 13. We do not knowingly collect personal information from children under 13. If we learn we have collected such information, we will delete it.

## 10. Your Rights

Depending on applicable law, you may have the right to:

* Access the personal information we hold about you
* Request correction or update of your information
* Request deletion
* Object to or restrict processing
* Withdraw consent (where processing is based on consent)

To exercise any of these rights, please contact us at:

Email: info@chapelrock.ca

## 11. Contact Information

If you have any questions or concerns about this Privacy Policy, please contact us at:

Chapel Rock

Email: info@chapelrock.ca

Website: https://chapelrock.ca/